



SERVICE COMPLAINTS FORM

If you are unhappy with the service you have received from the Office of the Public Services Ombudsman, please use this Service Complaints Form to let us know.

If you need help with this form or in making your complaint, or you would like this information in another language (e.g. Spanish or Arabic) or another format (such as in larger font) please contact us.

Your contact details:

Full name:

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Address:

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Daytime telephone phone number(s).....

Email address.....

Please tell us what aspects of our service are you unhappy about

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Please tell us what we can do to put things right

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Please send your completed Service Complaints Form to the Public Services Ombudsman at the following address:

- **by email:** : servicecomplaints@ombudsman.gi ; or
- **by post:** Public Services Ombudsman, 10 Governor’s Lane, Gibraltar